

Other Processors

Other processor	Service	Place of service
The following is a list of the processors of Heidelberg Engineering GmbH that support Heidelberg Engineering GmbH in the performance of its services on behalf of the customer:		
Medisoft Limited 33 Park Place Leeds LS1 2RY, United Kingdom affiliated company	Assistance with sales, service & support, project management and training in the HEYEX EMR product environment	United Kingdom <i>Data transfer based on the EU adequacy decision for the United Kingdom of 28.06.2021</i>
The following is a list of the processors of Heidelberg Engineering GmbH that Heidelberg Engineering GmbH commissions to provide services where there is a possibility of access to the personal data processed by Heidelberg Engineering GmbH on behalf of the customer:		
Accenture GmbH (former Cloud Consulting Group GmbH) Campus Kronberg 1 Kronberg im Taunus, Germany	Administration, implementation, support and service for the cloud-based customer service application Salesforce Service Cloud	Germany
Brighter Cloud GmbH Willy-Brandt-Platz 2 68161 Mannheim, Germany	Consulting, configuration, support, and optimization services related to the use of Salesforce Marketing Cloud Account Engagement (MCAE, formerly Pardot).	Germany
Enthus GmbH Hanns-Klemm-Str. 66 71034 Böblingen, Germany	Support with internal administration activities (Windows Server, applications, network infrastructure, firewall, storage)	Germany
PHAT Consulting GmbH Nobistor 19 22767 Hamburg, Germany	Microsoft infrastructure support (Microsoft Office 365)	Germany

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LeistIT – Johannes Leist August-Schanz-Straße 80 60433 Frankfurt am Main, Germany	Consultant for Managed Services and Networks	Germany
Gecomp GmbH Hans-Thoma-Straße 93 68163 Mannheim, Germany	Repair of PCs and PC components	Germany
The following is a list of the processors of Heidelberg Engineering GmbH that provide the technical platforms used by Heidelberg Engineering GmbH in the course of processing personal data on behalf of the customer:		
Microsoft Ireland Operations Limited One Microsoft Place South County Business Park Leopardstown Dublin 18, Ireland	Provision of the Microsoft infrastructure (Microsoft Office 365) used for communication with the customer <i>Processing of patient data only insofar as the customer sends it to Heidelberg Engineering GmbH by e-mail.</i>	EU (data centers in Austria, Finland, France, Ireland, Netherlands) possibly data transfer to the USA <i>Data transfer on the basis of the EU standard contractual clauses concluded with Microsoft Corporation, including an additional safeguards addendum added as Appendix 3.</i>
salesforce.com Germany GmbH Erika-Mann-Str. 31 80636 Munich, Germany	Provision of the cloud-based customer service application Salesforce Service Cloud	Germany, France

Updated on July 15th, 2026

The latest valid version of the list of other processors can be accessed on the website <https://www.heidelbergengineering.com/en/legal/dpa> .