

Quick Tutorial:  
**Registration  
and Data Exchange**



HEIDELBERG  
**APPWAY**

**HEIDELBERG  
ENGINEERING**



**ACADEMY**

# Subscription Management

## Registration



Heidelberg AppWay is activated for defined user groups per default. If there are no Heidelberg AppWay sections displayed in the application, contact your system administrator. As a first step a subscription to the respective functionality is required.

**1** Select Settings.

**2** Select Subscription.

**3** Fill out the Heidelberg AppWay subscription window, confirm the **Terms of Use** and the **Privacy Policy** and click **Register now**.

The Heidelberg AppWay tab appears after initial registration.

**4** Repeat step **1** and **2**, click **+ Add** to open a list of all supported apps.

**5** Click **Info** to reach the provider's website, purchase the app, and get your ID and password.

**6** Double-click the app to configure it.

**7** Enter the ID and password you received by the app provider, accept the **Terms of Use** and the **Privacy Policy** and click **Add App**.

**8** The purchased app will appear in the Heidelberg AppWay tab and is listed in the Manage Apps window.

# Data Exchange

## Sending Image Data



Data transmission and data content are encrypted. The app provider receives the data anonymized. Heidelberg AppWay pseudonymizes the data. Once the analyzed data has been received back, it is automatically reassigned to the patient.

1 Drag and drop the examination or series to the desired app.

2 A message appears that the transfer was successful.

Heidelberg AppWay: app Demo without Dialog  
Files are distributed to the app Demo without Dialog.  
1 result documents are expected.

3 Open the Reports tab.

4 During processing a placeholder appears that is labeled with sending date/time.

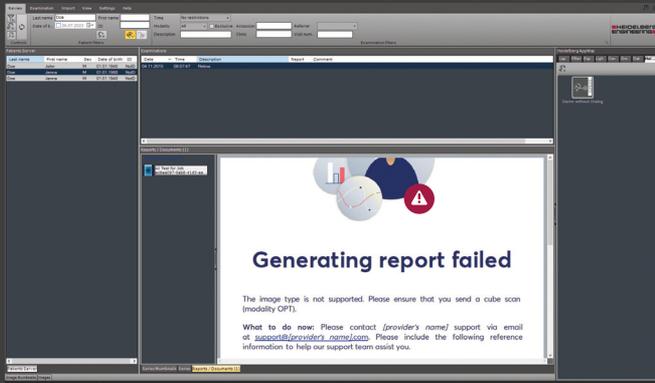
5 Press Refresh to check if the report has arrived.

Processing time varies and depends on the internet connection and the app provider.



## Troubleshooting

### Report with an Error Message



If a report comes back with an error message, the contract may have expired, password and/or username may be incorrect, there may be no credit, or any other reason may apply. Please follow the instructions on the report.

Report generated on 2022-09-12



## Generating report failed

**1** The **image type is not supported.** Please **ensure that you send a cube scan (modality OPT).**

**3** **What to do now:** Please contact *[provider's name]* support via email at **support@[provider's name].com**. Please include the following reference information to help our support team assist you.

<b>4</b> Date	:	2022-09-12
Request ID	:	123
Error code	:	3

1

Cause of error.

2

Possible workaround.

3

Contact address for assistance.

4

Reference information to be provided when contacting the app provider.



The appearance of the report depends on the app provider and may vary accordingly.

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